

Vince Lew  
242 Station Avenue  
Daly City CA 94014

Aug 28th 2018

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I picked Sonic.net 4 years ago because they are much better than the competitive provider and best of all, they offer outstanding customer service support (best in the industry). I can call Sonic.net today for customer service and it's the "same" people working there from 4 years ago. Unlike many other companies, employees come and go like a revolving door.

We need more Internet providers so customers have a choice to pick the best provider to meet their specific needs. By limiting competition, this will only hurt consumers because there will be no competition and the sole company will have a monopoly on the Internet and Phone Service.

We certainly do not need price increases for the Internet and telephone service. I depend on Internet for most of my needs since it is the future. I feel that AT&T is trying to "monopolize" the Internet and Phone Service.

For many years (approximately 27 years) I was a loyal customer of AT&T. I finally got fed up with the games they play. I have to call AT&T every year to negotiate better pricing for Internet and Phone Service because I was a loyal customer. When I heard about Sonic.net, I never have to negotiate with Sonic.net because they actually keep their promise and price the same. This is how it should be for long-time loyal customers!

Sincerely,

Vince Lew